# Asche & Spencer

GROWTH WITH INBOUND

WEIDERTGROUP



# MARKETING GOAL

It's the shared goal of Asche & Spencer and Weidert Group to generate the quantity and quality of leads needed to support business growth goals.

#### **GROWTH WITH INBOUND**

The recommended growth plan for Asche & Spencer starts with a strategic foundational period designed to identify the company's brand strategy, followed by a light custom inbound marketing program.

DEVELOP ASCHE & SPENCER'S BRAND STRATEGY

Develop the Asche & Spencer branding strategy for improved communication around differentiation and providing value

**TIMELINE: April - June** 

REDESIGN WEBSITE

Creation of new digital presence for Asche & Spencer built within the HubSpot CMS Hub in order to fully leverage the platform's capabilities

TIMELINE: June - August

INITIATE THE CORE LIGHT PROGRAM

Building off the momentum of the new website, a light inbound program to begin to attract leads and customers for Asche & Spencer

**TIMELINE: September - December** 



#### WEIDERT GROUP'S PROMISE:

To do everything in our power to transform and profitably grow clients' businesses.



#### **ASCHE & SPENCER'S FLYWHEEL**



Every stage of the buyer's journey is interconnected, from **stranger** to **prospect**, **customer**, and **promoter**. This means your marketing, sales, and service should be, too. The more force you apply and friction you remove, the better the experience for your customers. The following recommendations for attracting, engaging, and delighting (Asche & Spencer's Flywheel) are the building blocks for your initial "core" monthly inbound program.

#### MANAGE CUSTOMER RELATIONSHIPS

ATTRACT

- Publish content that answers your buyers' questions with blog articles
- Promote your content through email and social media channels
- Optimize your website for the user experience/conversion and for being found on search engines with SEO and paid advertising

ENGAGE

- Convert leads with videos, gated content offers, and live chat/chatbots
- Nurture with marketing automation workflows
- Qualify leads for sales with lead scoring
- Connect with leads quickly with automated lead notifications and sales sequences

DELIGHT

- Gather and manage customer feedback
- Promote case studies and reviews/testimonials
- Segment customer emails and nurturing workflows
- Deliver exceptional service with live chat/chatbots
- Engage with promoters through social media monitoring

#### TRACK, ANALYZE & ADJUST

- Track and monitor performance, customer acquisition, and ROI with analytics/reporting
- Adjust/optimize program as needed to make it even more powerful with data-driven decisions and strategic 90-day roadmaps



#### **BD FUNNEL & KPIs**

Base KPIs we'll measure as we collect data to measure the effectiveness of Asche & Spencer's inbound marketing program are given in the example below.



# BRAND STRATEGY

APRIL - JUNE

#### APR - JUNE

#### **BRAND STRATEGY**

#### BRAND STRATEGY KICKOFF DAY

This day of in-person meetings will take place at Asche & Spencer's office. The agenda of the kickoff day includes:

- A further deep dive into understanding the nuances of your business model and growth aspirations
- Discussion on what the ideal customer looks like to further refine Asche & Spencer's existing persona profiles
- Discussion on lead qualification and management

#### **CUSTOMER INTERVIEWS**

Interviews with customers help us understand the buyer journey, needs, thought processes, their view of Asche & Spencer's value proposition, objections, what they think are pros and cons of their decision to work with you, etc. We'll use this information to articulate your competitive advantage and positioning and create content that addresses prospects' needs and aligns with their "states of mind" related to your products and services. Includes 2-3 phone interviews.

#### **COMPETITIVE REVIEW**

The review identifies what competitors are doing online (right and wrong), what their main message to prospects is, what kind of brand they've created and how it is positioned, and where our opportunities are relative to their activities.

#### BRAND STRATEGY FOUNDATION

Once interviews with your customers and an analysis of your competition are complete, we dig into what makes

Asche & Spencer stand out and how to communicate with your audience moving forward. We define where
and how you win when vying for customers with your competition. It's also important to outline Asche &

Spencer's brand story and manifesto, giving the company its purpose. This results in the development of a

positioning statement articulating who you're talking to, what they want, how we deliver it, and how we want
to make the prospect feel. We also seek to codify what Asche & Spencer's unique value proposition and create
an elevator speech. Finally, this step outlines the overall brand voice and personality to be used to connect
with your audience.



#### APR - JUNE

#### **BRAND STRATEGY**

#### **MESSAGING PLATFORM**

Based on all previous work we develop your brand messaging: the messages that will have the greatest impact on our best prospects, and what will be most effective in motivating/convincing them to work with Asche & Spencer. These messages are foundational to all content (blogs, web, and advanced content) and social media. The platform includes primary and secondary messaging, as well as narrative direction and tone.

#### PERSONA WORKSHOP & DEVELOPMENT

This interactive workshop draws a detailed picture of the people we want most to attract to the website and content. The demographics and psychographics help us create copy that zeros-in on their unique needs, aligns with how they think, speaks their language, and can be written to overcome hurdles/reluctance/skepticism we believe they have. This allows us to create content that has power to motivate them to work with Asche & Spencer. Includes a 2-hour workshop via Zoom video conference.

#### BRAND MOOD BOARD

While the overall messaging and brand foundation outlines the way in which we communicate with our audience, equally important is the visual story that Asche & Spencer has to tell. Taking into account all of the elements in this section, we outline a more detailed expression of the brand and present our concept using a mood board. A mood board is a snapshot or "nutshell" of the basics of the brand – color palette, fonts/typefaces, CTA button hover-overs, imagery, and iconography. Once accepted, we'll use the mood board and its general direction to guide the visual elements on all upcoming branding work (things like PPT templates, website/page design, content templates, visual social posts, etc.).



#### APR - JUNE

#### STATUS MEETINGS & SUPPORT

PURPOSE: You can expect regular contact with your team and others (our president is always available to talk, as is anyone else in the agency). Our teams hold regular status calls to discuss progress and touch base on outstanding items. But communication is essentially ongoing – we respond quickly, we answer questions thoroughly and we offer insights when we see a need for changes to be made to your program.

#### NEW CLIENT ORIENTATION + LEVEL 2 MEETINGS & SUPPORT

(4) 30-minute virtual status calls with agenda and call summaries, plus ongoing program management for the months of the foundational program

#### **Weidert Group**

Provide agenda and call summaries for status calls

#### **Asche & Spencer**

• Attend status calls every other week



## WEBSITE REDESIGN

JUNE - AUGUST

#### JUN - AUG

# WEBSITE ASSUMPTIONS & DELIVERABLES

#### **ASSUMPTIONS**

Platform: HubSpot

**Strategy:** Strategic direction is critical to a successful website project. This site proposal assumes the following strategic work has been completed in the Foundational Work phase prior to the build of the site:

- SEO
- Scoping
- Key messages, including approach & tone

**Page Content:** Stock photography and iconography when appropriate. Additional photography provided by Asche & Spencer. Copy to be provided by Weidert Group with review by Asche & Spencer.

**Communication:** A Google Drive folder will be shared with Asche & Spencer's main contact in order to transfer files to and from Weidert Group. Files from Weidert Group will be emailed and stored on Google Drive for redundancy. Frequency of status meetings depend on phase of project and timeline.

**Approval Process:** All signed project approvals are to be returned from Asche & Spencer's main appointed contact to the assigned Weidert Group Consultant throughout the project. Time allotted for approvals range from 1-5 days and will be communicated on the project timeline.

#### **DELIVERABLES**

#### What You're Getting

An all-new website that is:

- Mobile-responsive
- Optimized for Inbound potential
- Optimized for User Experience (UX) using best practices
- Optimized for technical SEO
- Updated with new brand guidelines
- Foundational to allow for continued website/brand growth, optimization and improvements



# WEBSITE DEVELOPMENT PHASES

	ACTIVITY	DELIVERABLES				
PHASE 1	SEO	Website Health Analysis				
PHASE 2	Timeline & Architecture	<ul> <li>Timeline of work</li> <li>Architecture of website</li> <li>Architecture meeting (optional)</li> <li>Revised estimate if applicable</li> </ul>				
PHASE 3	HubSpot Setup	<ul> <li>Blog settings</li> <li>Google Analytics (GA4), Search Console, and Tag Manager setup</li> <li>Email settings</li> <li>IP filters</li> <li>Email DNS</li> </ul>				
PHASE 4	Content	<ul> <li>Copywriting for up to 27 pages</li> <li>Additional copywriting support</li> <li>Stock photography and iconography</li> </ul>				
PHASE 5	Mockups	<b>ps</b> • (3) design mock-ups				
PHASE 6	Wireframes	• (16) wireframes				
PHASE 7	Development	<ul> <li>Up to (22) total website templates (not including templates below)</li> <li>(3) Email templates</li> <li>(2) Landing page/thank you page templates (1ea)</li> <li>(4) System templates</li> <li>(3) Subscription</li> <li>Set up any new CSS styling</li> <li>Create new menu</li> <li>Create new footer</li> <li>Browser mobile testing</li> </ul>				
PHASE 8	Go Live	<ul> <li>Final site audit</li> <li>Final DNS setup</li> <li>XML sitemap submission</li> <li>301 URL Redirects</li> </ul>				



# QUARTERLY INBOUND ROADMAPS

ROADMAP 1: SEPT-DEC

#### QUARTERLY ROADMAP CORE PROGRAM

#### ATTRACT:

#### **BLOG ARTICLES**

**PURPOSE:** Companies that make a commitment to regularly publish quality content to their blogs reap the biggest rewards in terms of website traffic and leads – and those results continue to pay out over time.

- Improve SERP rankings
- Demonstrate your knowledge and authenticity
- · Build prospect trust and credibility
- Provide prospects help with no strings attached
- Allow a broad audience to regularly engage and provide affirming online votes on your behalf

#### **Weidert Group**

Write 1 blog/month, format and publish in HubSpot

#### **Asche & Spencer**

- Review and approve blog articles
- Provide access to SMEs as needed

#### ATTRACT:

#### PERMISSION EMAIL CAMPAIGN

**PURPOSE:** As efforts over the summer to build an audience through KNOCK generate a list, it becomes necessary to ensure that we have permission to connect with that audience via email.

• Create and send initial email offering recipients an opportunity to opt-out of receiving future marketing communications from Asche & Spencer

#### QUARTERLY ROADMAP CORE PROGRAM

#### ATTRACT:

#### **CONTENT PROMOTION**

PURPOSE: Your content must be seen by your best prospects to have power to build your business.

- Distribute content and engage with target buyers
- Advance leads through the buyer journey
- Alert contacts who download content that you've got additional content they'll find useful
- Create and send monthly email newsletter

#### **Asche & Spencer**

- Write and publish social media posts based on agreed-upon strategy and schedule
- Monitor social media channels
- Regular posting by select team members on LinkedIn personal profiles (using provided lead-ins)

# **ABOUT US**

WEIDERT GROUP



#### YOUR TEAM

#### ACHIEVEMENTS

- We've been a HubSpot partner since early 2011, and we practice all that we preach
- We reached Diamond level partner status in 2020
- We've won multiple North America HubSpot
   Impact awards for website and inbound results
- Multiple winner of various Best Company awards
- Earned a spot on the 2022 "Inc. 5000" list of the fastest-growing private companies in America

#### THE TEAM

- 37 full-time, employees (31 NEWI, 6 remote)
- Employee-owned company (ESOP) since 2017
- Full-service we offer every capability needed to thoroughly execute an integrated inbound program

#### EXPERIENCE

For 30 years we were a traditional marketing firm.
 We formalized our inbound transition in 2011 and now help clients do the same. We know how to jump the hurdles, minimize pushback from Sales, and plug in to start getting leads from the moment a program is implemented

#### **EXPERTISE**

 Every one of our 37 teammates is certified by HubSpot as having the highest level of expertise in inbound marketing methodologies and additional related inbound certifications that broaden our capabilities



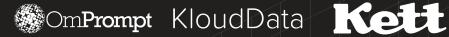




#### **OUR SPECIALIZED EXPERIENCE**

We've developed programs and written content for complex industries and companies such as:







































**CUNA MUTUAL** GROUP

























#### CAPABILITIES

Our team helps clients attract qualified new business opportunities online, and assist with nurturing and qualifying those opportunities for the Sales team.

#### MARKETING STRATEGY

- Branding (logo + positioning)
- Marketing Plan Development

# WEBSITE DEVELOPMENT/ OPTIMIZATION

- Website Planning/Strategy
- Website Design
- Website Content Development
- Website Programming
- Search Engine Optimization (SEO)
- Growth-Driven Design (GDD)

#### DESIGN

- Web Graphics
- Printed Materials
- Tradeshow/Event Graphics
- Signage

### CONTENT CREATION & PROMOTION

- Email Campaigns
- Blog Articles
- Downloadable Content Resources:
   eBooks, whitepapers, infographics, etc.
- LiveChat/Chatbots
- Landing Pages
- Website Copy
- Videos
- Print & Digital Ads
- Public Relations/Press Releases
- Marketing Automation

#### SALES ENABLEMENT

- Service Level Agreement (SLA)
- Sales Templates (phone + email)
- Sales Library Content
- HubSpot CRM & Tools Training
- Social Selling Training (LinkedIn)



#### CASE STUDY: WEIDERT GROUP

#### **PROBLEM**

- Not differentiated in a meaningful way from our competitors
- Doing cold-calling with little success, or relying on word-of-mouth and networks for referrals

1,248 ----



290 -----



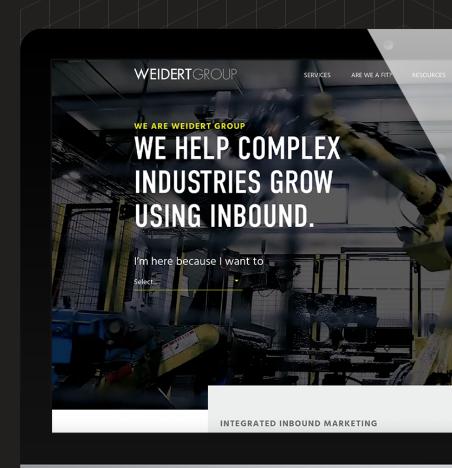
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**500** LEADS

#### SOLUTION

A comprehensive, integrated IM program that:

- Attracts our best prospects to our website
- Provides relevant content that helps them progress in their buyer journey
- Demonstrates our expertise





#### CASE STUDY: FALCON STRUCTURES

#### **PROBLEM**

- Take initial inbound efforts to "the next level" to reach short- and long-term goals and KPIs
- Leverage their industrial experience to precisely target and meaningfully engage the right prospects (communicate more clearly to military, construction, manufacturing and other audiences and not to consumers)
- Evaluate the company's existing branding and, if needed, revamp it to be more in line with what the company offers (and what its best prospects are looking for)

Results 4 months after site launch:

86% ORGANIC VIEWS

738 NEW MQLS

31 NEW CUSTOMERS

14% MONTHLY SALES

#### SOLUTION

- New website and implementation of an optimized inbound marketing program, including a comprehensive SEO strategy
- New logo and branding/style guide







## CASE STUDY: GORDON FLESCH® COMPANY, INC.

#### **PROBLEM**

- Poor visibility in organic search
- Outdated website
- The company hadn't effectively communicated the broad range of capabilities or their significant potential value to prospects and customers – many thought GFC was a company whose sole business was to lease office printers

Results 6 months after site launch:

407 NEW MQLS

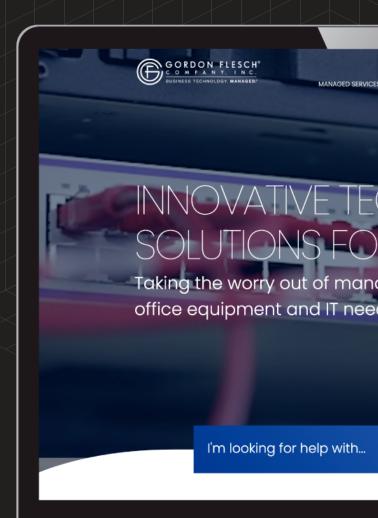
230 NEW SQLS IN 5 MONTHS

\$394 SALES OPPS

15 NEW CUSTOMERS

#### SOLUTION

- New website and implementation of a custom inbound marketing program, including the creation of the GFC blog
- Creation of a Service Level Agreement (SLA) that defined and formalized how leads would be qualified, managed, assigned, and followed up on

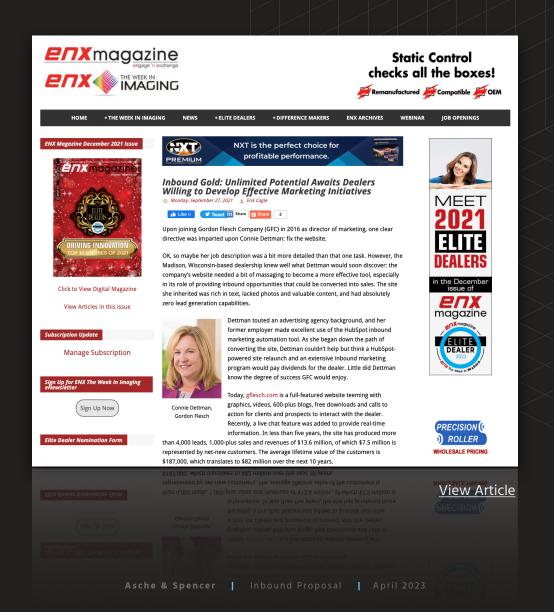




## CASE STUDY: GORDON FLESCH® COMPANY, INC. (CONTINUED)

"TODAY, GFLESCH.COM IS A FULL-FEATURED WEBSITE TEEMING WITH GRAPHICS, VIDEOS, 600-PLUS BLOGS, FREE DOWNLOADS AND CALLS TO ACTION FOR CLIENTS AND PROSPECTS TO INTERACT WITH THE DEALER. RECENTLY, A LIVE CHAT FEATURE WAS ADDED TO PROVIDE REAL-TIME INFORMATION. IN LESS THAN FIVE YEARS, THE SITE HAS PRODUCED MORE THAN 4,000 LEADS, 1,000+ SALES AND REVENUES OF \$13.6 MILLION, OF WHICH \$7.5 MILLION IS REPRESENTED BY NET-NEW CUSTOMERS.

THE AVERAGE LIFETIME VALUE OF THE CUSTOMERS IS \$187,000, WHICH TRANSLATES TO \$82 MILLION OVER THE NEXT 10 YEARS."





#### CASE STUDY: PUMPTEC

#### **PROBLEM**

Amidst a global pandemic and struggling economy, Pumptec was ill-prepared for selling in a digital world. Manual processes made it almost impossible to share and track information or gauge marketing and sales efforts. In addition, their online presence didn't reflect the robust capabilities, quality, and industry expertise they were known for – and they hadn't published a blog post in seven years.

Results 10 months after site launch:

39% INCREASE IN SALES IN THE FIRST 9 MO.

NCREASE IN AVG NEW CUSTOMER SALE

REDUCTION IN CUSTOMER ONBOARDING TIME & SALES CYCLE

#### SOLUTION

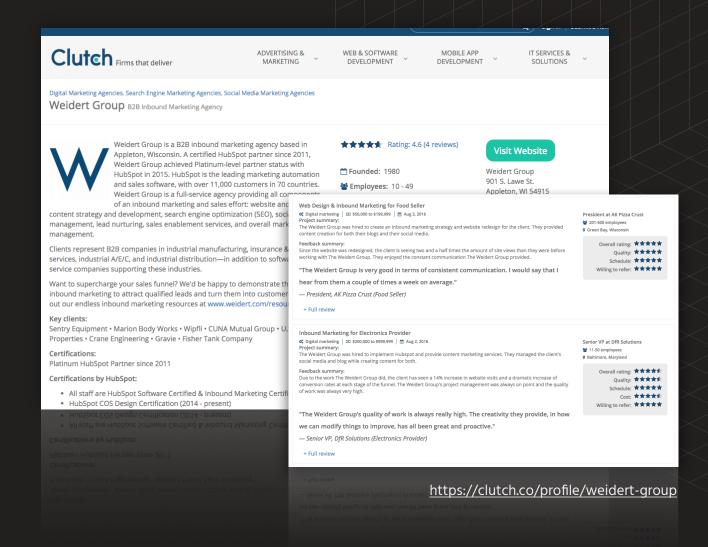
A new website using HubSpot CMS and reintroduction of a regular blog and gated advanced content pieces helped Pumptec leverage inbound marketing for business growth. By using HubSpot's full CRM suite and sales enablement tools, Pumptec also reduced friction for their Sales and Service teams through better tracking, managing and responding to prospects and customers.



"BEFORE WORKING WITH WEIDERT GROUP AND HUBSPOT, WE WERE DOING A LOT OF COLD CALLING. NOW, LEADS ARE FINDING US." - STEVE BABCOCK, PUMPTEC

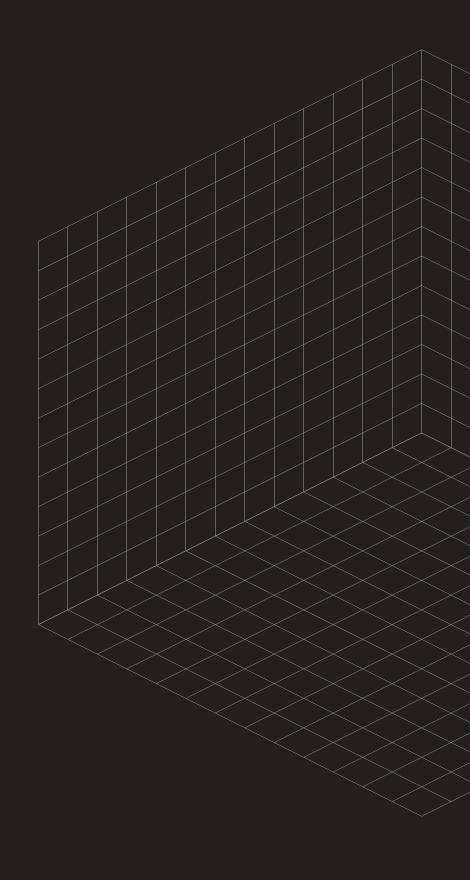


# "I LIKE THEIR RESPONSIVENESS AND FORWARD, OUT-OF-THE-BOX THINKING."





# DETAILS



#### **TECHNOLOGY BUDGET**

#### **HUBSPOT MARKETING STARTER + CMS PRO**

- Marketing Hub Starter with 1,000 Marketing contacts
- All non-marketing contacts are free, up to a limit of 15 million overall contacts
- Everyone in your company gets access to HubSpot's free features
- CMS Hub Pro for website, includes hosting

Timeline: CMS Hub Professional beginning in June 2023, Marketing Hub Starter in August 2023

#### Total

\$360/month in June & July (10% discount applied assuming annual payment)
\$378/month from August onward (10% discount applied assuming annual payment)

Note: HubSpot's onboarding one-time fees (\$3,000) waived in lieu of working with Weidert Group

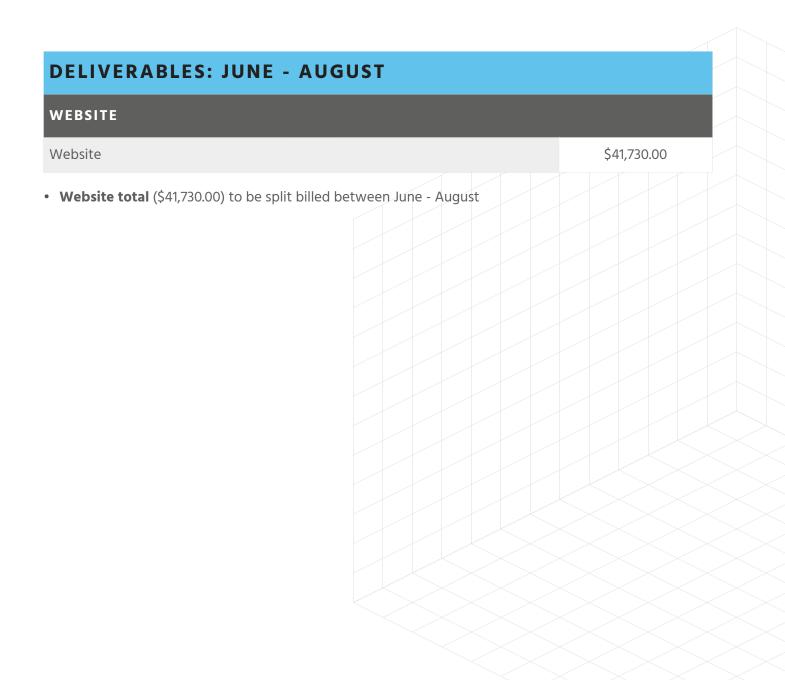


#### BRAND STRATEGY BUDGET

DELIVERABLES: APRIL-JUNE 2023	
BRANDING STRATEGY	
Asche & Spencer Branding Strategy	\$22,953.75
ACCOUNT MANAGEMENT	
New Client Orientation and Level 2 Meetings & Support	\$3,900

• Brand Strategy total (\$26,853.75) to be split billed between the months of Apr - June

#### WEBSITE BUDGET



#### LIGHT INBOUND BUDGET

DELIVERABLES: SEPTEMBER - DECEMBER						
BLOGS						
(4) Technical Blogs	\$4,680.00					
MARKETING EMAIL						
(1) Permission Email Campaign	\$742.50					
(3) Monthly Marketing Emails	\$2,227.50					
ACCOUNT MANAGEMENT						
Level 1 Meetings & Support	\$4,826.25					

• Light Inbound total (\$12,476.25) to be split billed between the months September - December

#### 2023 BUDGET RECOMMENDATION

WEIDERT (	GROU	P BUD	GET						
	Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec
BRANDING									
Branding Project	\$9,130.28	\$8,861.74	\$8,861.74						
WEBSITE									
Website			\$14,188.20	\$13,770.90	\$13,770.90				
LIGHT INBOUND PROGRAM									
Light Inbound Program						\$3,119.06	\$3,119.06	\$3,119.06	\$3,119.06
Subtotal	\$9,130.28	\$8,861.74	\$23,049.94	\$13,770.90	\$13,770.90	\$3,119.06	\$3,119.06	\$3,119.06	\$3,119.06
HubSpot License	_	_	\$360	\$360	\$378	\$378	\$378	\$378	\$378
TOTAL	\$9,130.28	\$8,861.74	\$23,409.94	\$14,130.90	\$14,148.90	\$3,497.06	\$3,497.06	\$3,497.06	\$3,497.06

#### TERMS & CONDITIONS

- Any work performed by Weidert Group remains the intellectual property of the Agency until it is paid for in full by the Client
- Production timelines may vary due to many interdependent factors, including but not exclusive to delay of Client input and approvals at each stage of the development process
- Client changes above and beyond stated scope during the development process could also delay timelines and will be subject to additional charges not outlined in this Agreement
- Terms: 1% 10, net 30. Paid ads NET 10. Finance charges are 18% on an annual rate and 1.5% on a monthly rate on past due balances
- Proposal is null and void after 30 days without completed signatures





# LET'S DO THIS!

## COMPLETE THE FOLLOWING STEPS AND WE'LL GET STARTED!

- 1 Review proposal and provide feedback
- Sign Weidert Group formal roadmap quote for branding strategy,
  Inbound Plan & Playbook, and website redesign (to be provided
  once proposal is finalized)
- Schedule the Kickoff Meeting and Workshops!



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WEIDERTGROUP