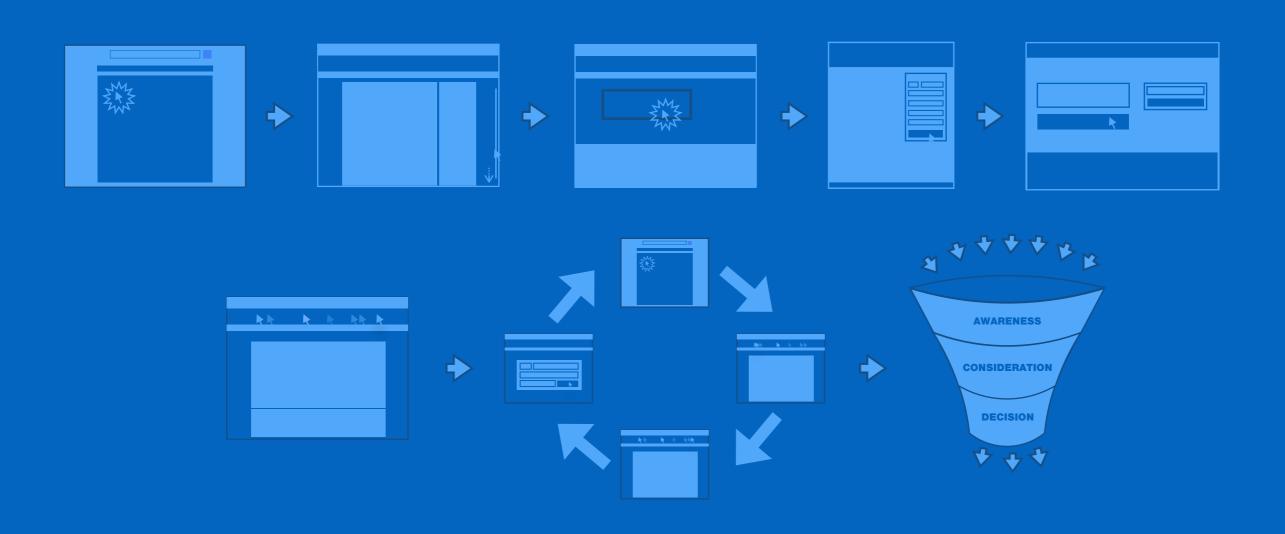


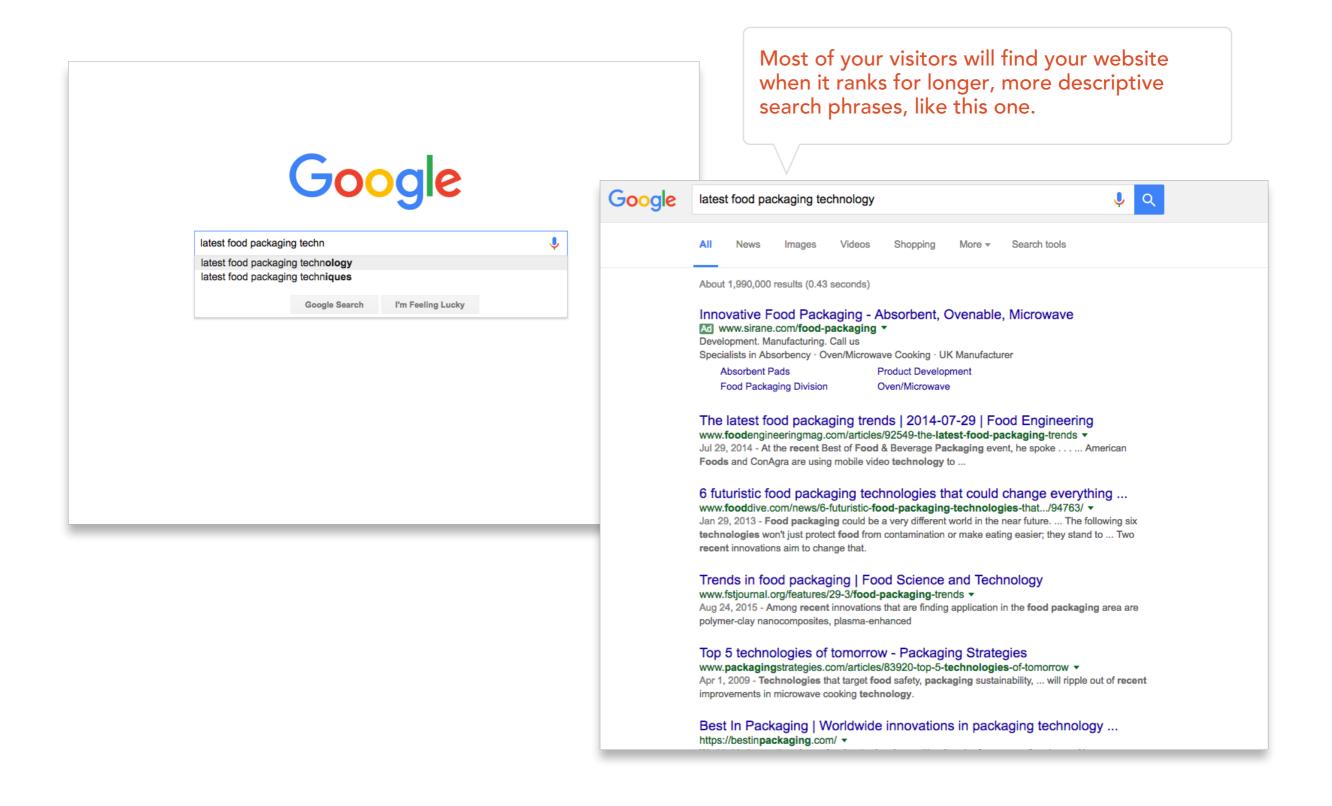
Inbound Websites for MANUFACTURING

- website planning & UX guide -



In inbound website design, your website should be designed to increase your traffic and convert more visitors into leads.

Start with how visitors are most likely to find you: Google

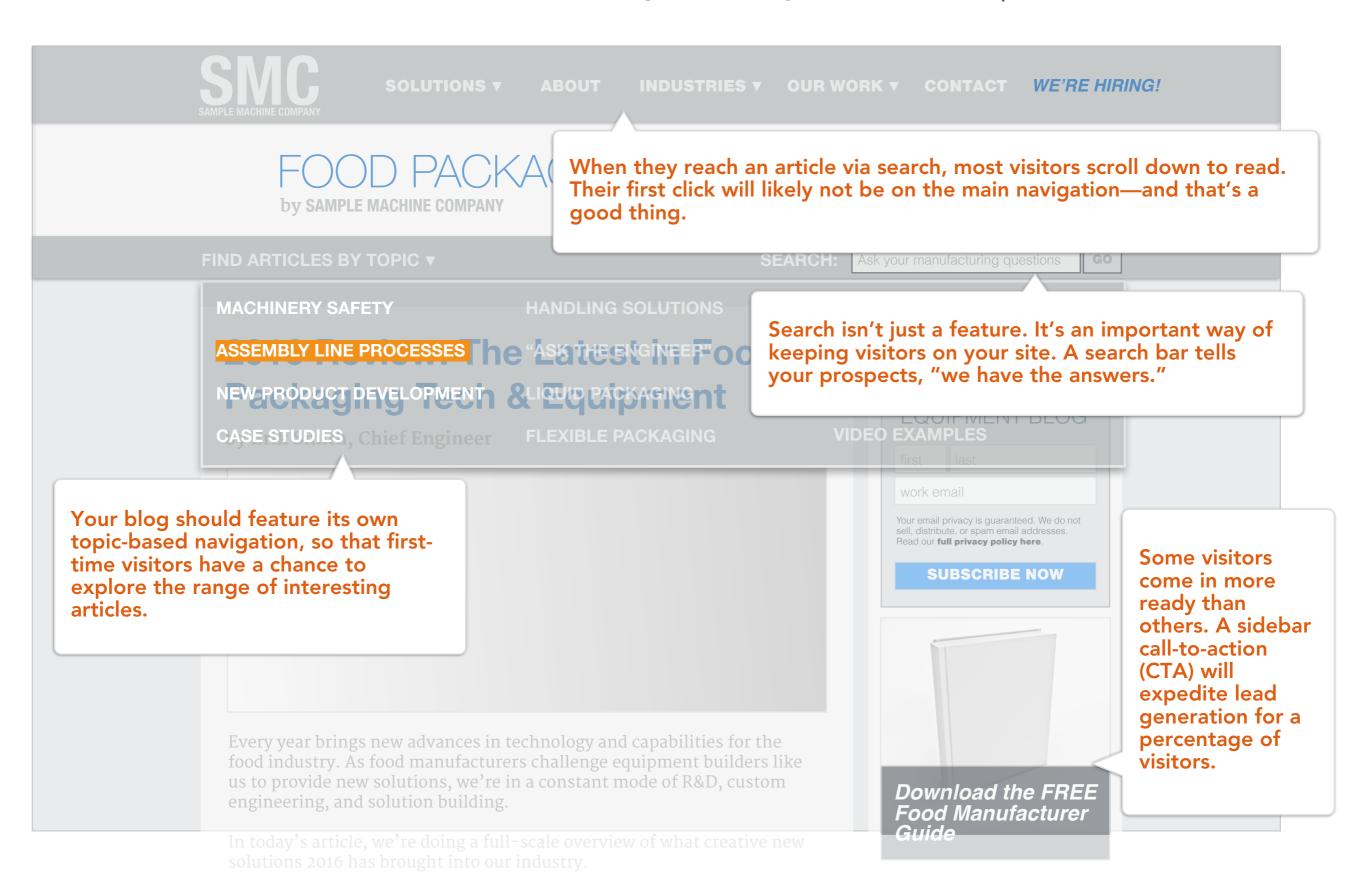


Inbound visitors find your website using descriptive "long-tailed" keywords because those long-tailed keywords are found by Google in the most content-rich area of your website: your blog.

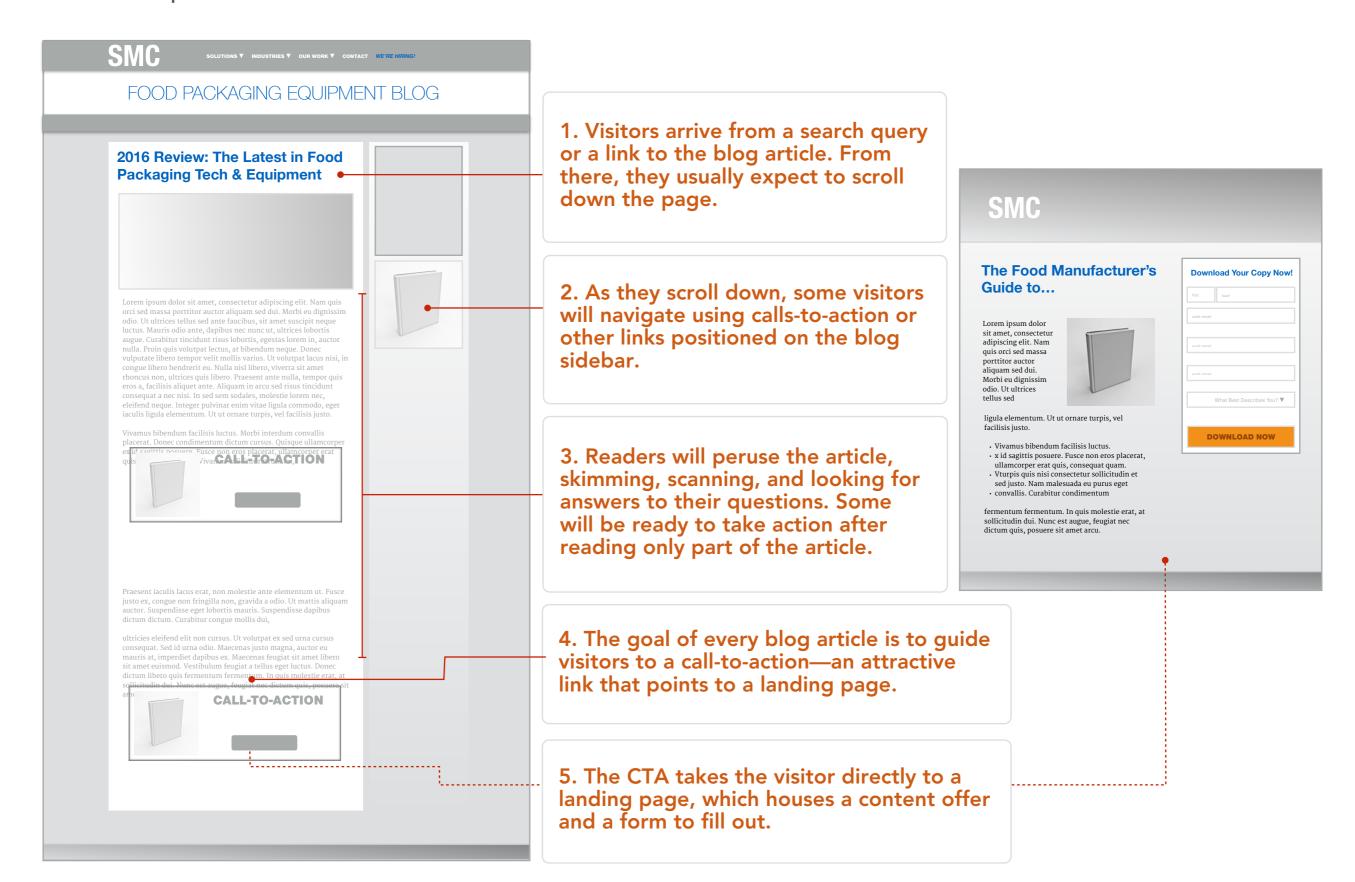
An inbound website uses the **blog** as its #1 entry point—it's the front door for prospects. Your home page, on the other hand, is like the side door—used by **people who already know you**.



Your website structure should be built for learning, not selling—at least at this point.



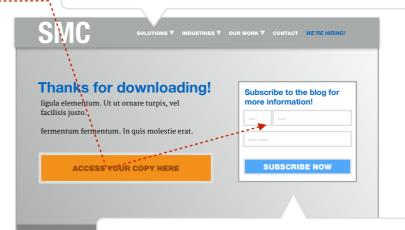
Inbound marketing disrupts traditional navigation toolbars by guiding people toward landing pages built to capture leads.



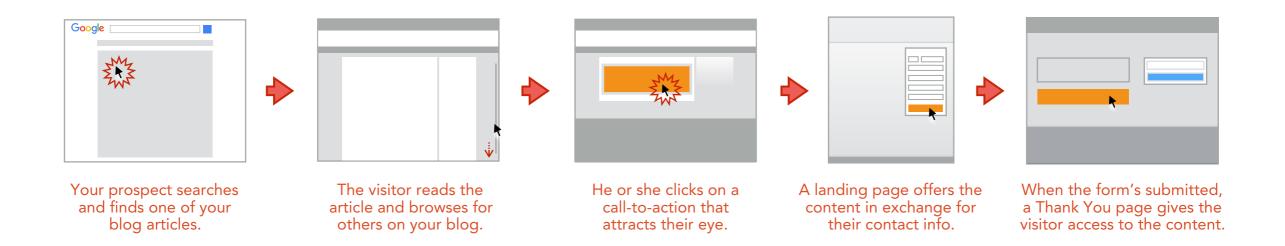
Inbound navigation guides visitors from a landing page, where they submit the conversion form, to a thank you page, where they access the content you've provided.



Notice the main navigation appears on the Thank You page. Why? Because now, you want your leads to explore further.



Thank You pages give leads a straightforward way of accessing content. And they provide a reconversion opportunity.



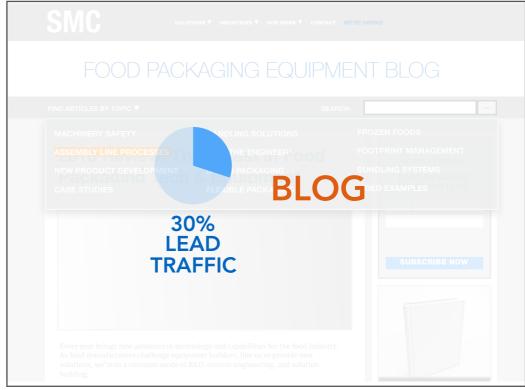
That's the fundamental navigation of an inbound website. It's built to convert visitors into leads.

So, what's next?

How do inbound websites guide leads after they've converted?

Existing leads and returning visitors typically visit your main website from 4 different landing spots. These 4 areas are responsible for the bulk of lead acquisition.











For manufacturing, your main navigation should be planned based on the top 2 pathways for leads exploring your website: Thank You pages and Blog pages.



Your main navigation should be planned based on the mindset of those leads who will see it most—leads who've been reading your blog content and downloadable eBooks.



BLOG

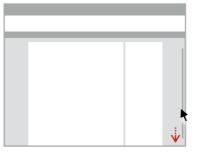


Visitors come to your blog page and within the post find a CTA for a piece of content. They click on it and after submitting a form to get the download, a Thank You page delivers the content.



The lead delves into the content that's been delivered.

After reading the content, the lead opens your follow-up email directing him or her to another piece of content or another blog.



The visitor reads the post and browses the site, looking for others on your blog.

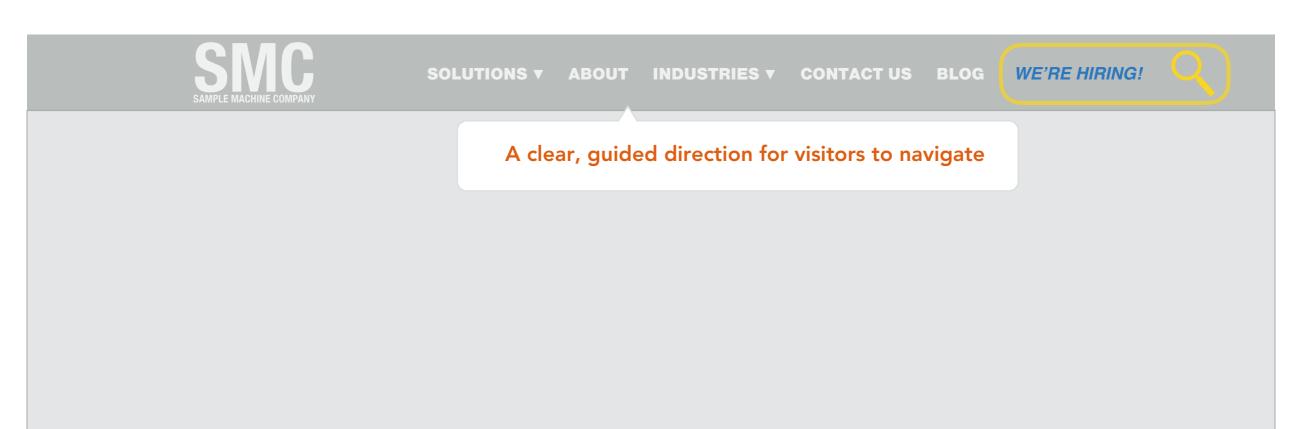


A portion of your leads will continuing perusing your website.

So, how do we turn this...

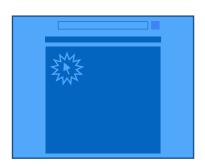


...into this?

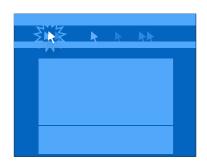


An inbound website's navigation should guide leads from being aware of your company to seriously considering your products and capabilities.

That movement from awareness to a potential deal is called the **buyer's journey**. What's your buyer's journey like?



In industrial manufacturing, a new buyer often has a lengthy sales cycle—between 3 months and 3 years. When a potential buyer first starts searching for answers to their business issues, we call that the **Awareness stage**. That's when they find one of your helpful blog articles and start learning about the kind of knowledge and insights you can provide.



Once a prospect starts exploring your website and learning about your capabilities, that's when they enter the **Consideration stage**. Because of your inbound marketing assets—calls-to-action, eBooks, landing pages, and forms—you should know most of the qualified leads who in the consideration stage of their journey. In this stage, leads are actively learning about your products and services.



After returning to your website frequently because of effective lead nurturing, your prospects will gain urgency and interest in your solutions. That's when they enter the **Decision stage** of the buyer's journey. The question they'll ask is: "Why should I buy from this machine company?"

When your leads start exploring main website pages, your navigation should direct them to **goal locations.** Using fewer navigation links—we suggest just five—will help you guide leads to the right location more effectively.

Based on the fact that 70% of traffic exploring your navigation will come from blog pages and thank you pages, your navigation should prioritize leads entering the **Consideration stage**. Having arrived to your main website pages from awareness-level content, they'll naturally be interested in learning more about what manufacturers in your space provide.

Leads on track for a longer journey will want to digest more content to understand your work; so, guiding leads to more Awareness stage goal locations should be the second priority.

A website's first navigation link will attract the most clicks.

You should use this link to focus your prospects toward the top-priority goal location.

The last link in a navigation is usually the second most clicked link.

You should use this link for your second priority goal location.

SINC SAMPLE MACHINE COMPANY

SOLUTIONS ▼ ABOUT INDUSTRIES ▼ CONTACT US BLOG

WE'RE HIRING

A call-to-action aligned with your navigation is your place to focus users' interests on your biggest current need—whether that's recruiting, new business, or an upcoming event.

Let's examine a sample navigation for a manufacturing website. Each link guides leads to a different goal location, prioritized by the buyer journey.

In manufacturing, the best call-to-action button for your navigation may not be business development-There are many uses for the fourth priority link. In focused at all. Hiring can be just as important a manufacturing, we typically use this link to showcase a priority—and, these days, you can bet your recruits company's vertical expertise. are evaluating you online. **CTA CONTACT US SOLUTIONS V** INDUSTRIES V **BLOG WE'RE HIRING!** "Solutions" is a very standard top-level Your blog will likely become the top navigation link meant to take visitors to an resource for visitors who aren't quite ready explanatory page about how SMC creates to buy. By emphasizing the blog as your #2 products and services that solve their goal location, you're communicating to problems. visitors that you're there to help, not sell. A perfect example of non-sales-y, fully explanatory Consideration stage content. When leads gain enough urgency and interest to buy, you want to make it easy for them to reach out and After your top two priorities, your third priority should contact you. So, it's important to have speak to a wider audience. An "About" section will a "Contact" link on your navigation. likely be interesting to Consideration stage leads, but its useful for other audiences as well: vendors, the But, understand, most visitors won't media, potential employees, industry experts, etc. want to contact you—at least not now—so it's your last priority link.

Notice what isn't part of an inbound website navigation for manufacturers...

There aren't a lot of links.

In an inbound website, less is more as your design should focus on giving leads the *right* places to visit—not *all* the places to visit.

The footer should be designed to showcase the full array of pages.

SINC SOLUTIONS V ABOUT INDUSTRIES V CONTACT US BLOG WE'RE HIRING!

No called out "Home" link.

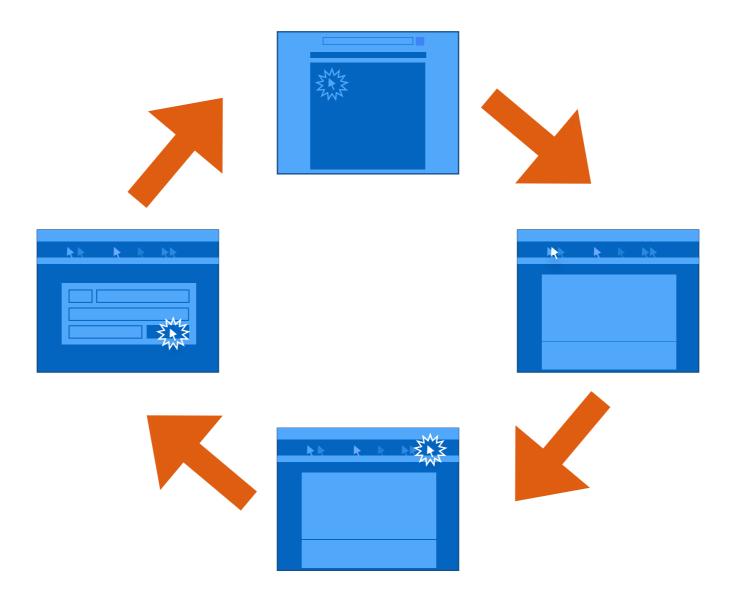
Home isn't a goal location. It's a stopover point, and most users will click your company logo if they want to return to the home page.

A search bar.

As helpful as search can be on your website, we suggest placing search capabilities in specific portions of your website, rather than having it on every page.

When leads visit the right goal locations for where they are in the buyer's journey, their urgency and interest accelerates.

Your website matches what they're looking for. So, they keep on browsing to learn more about you.



The goal of your website pages is to be as helpful as possible, and to consistently guide leads to the next stage of their journeys.

The following section will focus on additional aspects of your website design that are essential to inbound marketing.

RESPONSIVENESS

With more than 50% of B2B website traffic coming from mobile devices, your entire website *must* be built to be mobile-friendly.

The most efficient way to do this is to use a **responsive website design**, which adjusts based on the screen size being used.

The best responsive designs change the shape and size of different elements (such as pictures), based on how important they are to the viewer. AING EQUIPMI

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FOOD PACKAGING EQUIPMENT BLOG by **SAMPLE MACHINE COMPANY**

TOPICS ▼ SEARCH

2016 Review: The Latest in Food Packaging Tech & Equipment

by Erik Smith, Chief Engineer

Every year brings new advances in technology and capabilities for the food industry. As food manufacturers challenge equipment builders like us to provide new solutions, we're in a constant mode of R&D, custom engineering, and solution building.

In today's article, we're doing a full-scale overview of what creative new solutions 2016 has brought into our industry.

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EFFECTIVE FOOTER DESIGN

In the early 2000s, websites commonly had a dedicated page for a "Sitemap." In inbound website design, you want to make your website as transparent as possible for your users.

While the header navigation should be used to guide your leads to the right goal locations, your footer is meant to give them all the possible options.

SOLUTIONS	ABOUT US	INDUSTRIES	RESOURCES	CONTACT US
Product Lines	Blog	Perishable Foods	Blog	t: 1-800-289-2222
Custom Services	Case Studies	Waste Containment	Case Studies	829 N. Manufacturing Way Chicago, IL 60686
Contract Mfg.	Resource Center	Pharmaceuticals	Resource Center	Request a Consultation
Maintenance	News		News	Locations
Privacy Policy Employer Policies © 2017 SMC, Inc. All Rights Reserved. LinkedIn • Twitter • Facebook				

INTERACTIVE CONVERSION ASSETS

With long sales cycles, many manufacturers look for ways to accelerate their leads through the sales funnel. On an inbound website, one of the best ways to encourage leads toward a purchase is to add interactive assets—like a calculator, quiz, interactive map, or other useful tools—that showcase your ability to meet their needs. Looking for an estimate on a custom job? Use our equipment cost estimator to forecast the scope and cost of your project. Please note, the results of this calculator should not be considered a final quote. This tool serves as a pricing estimator only. Read our quoting policy here RESULTS Input the following specs to the best of your ability to get your estimate. Specs. Example text. Enter your contact information Specs. Example text. here, so we can email you the full estimate. Specs. Example text. first work email Total quantity Be sure and collect their **GET YOUR ESTIMATE** contact information so your sales team can immediately follow-up.

CONTEXTUAL SELLING



An inbound website for a manufacturer is like having a 24/7 sales rep talking with leads throughout their journeys.

Are you ready to get building?

Contact Weidert Group to learn about our manufacturer-specific website development services.

We take an iterative approach—helping you build a solid website plan, create a foundation, and improve your website over time to meet your inbound lead generation goals.

Nicole Mertes
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nmertes@weidert.com





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